



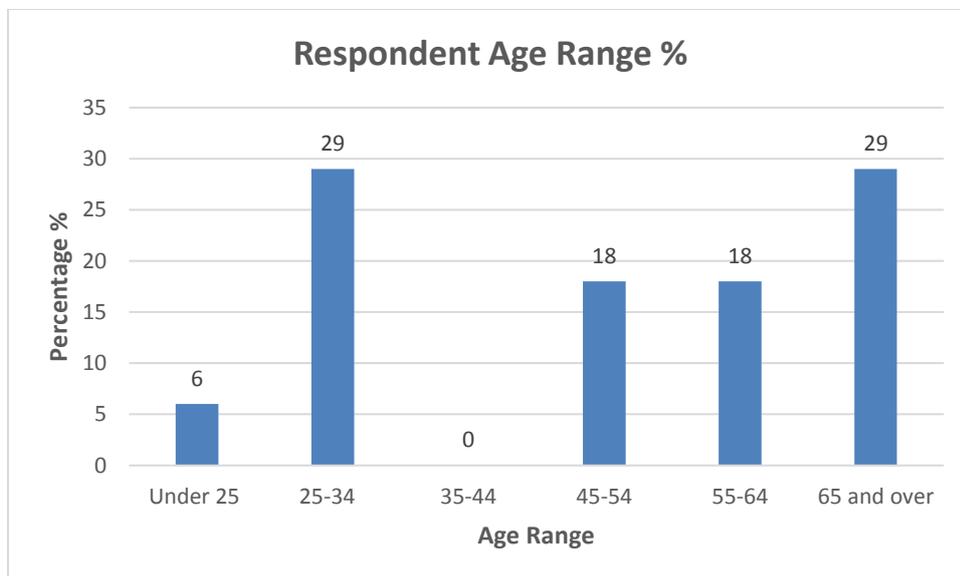
- 'Very helpful'.
- 'Very thorough and friendly. Very helpful and they made me feel safe'.
- 'Three very efficient firemen who were very concerned and helpful'.
- 'Here quickly, efficiently dealt with the incident'.
- 'Polite and understood'.
- 'They were really efficient'.
- 'Excellent response time, all fire fighters were professional, very calming and kind during the fire. We had a follow up visit the day after the fire. Great that they also attended our fundraising event on Smedley Street following the fire to raise money for the fire fighters charity.'
- 'They looked after me and checked the property was okay'.
- 'Friendly, despite tight streets they persisted and made it in good time. They were reassuring and put us at ease.'
- 'Explained everything fully, helpful lovely guys, made you feel at ease in a stressful situation'.

**Q5 Are you?**

9 (53%) Male

8 (47%) Female

**Q6 What is your age group?**



**Q7 What is your ethnic origin?**

White – 13 (87%)

Asian British – 2 (13%)

(2 respondents did not answer this question)