

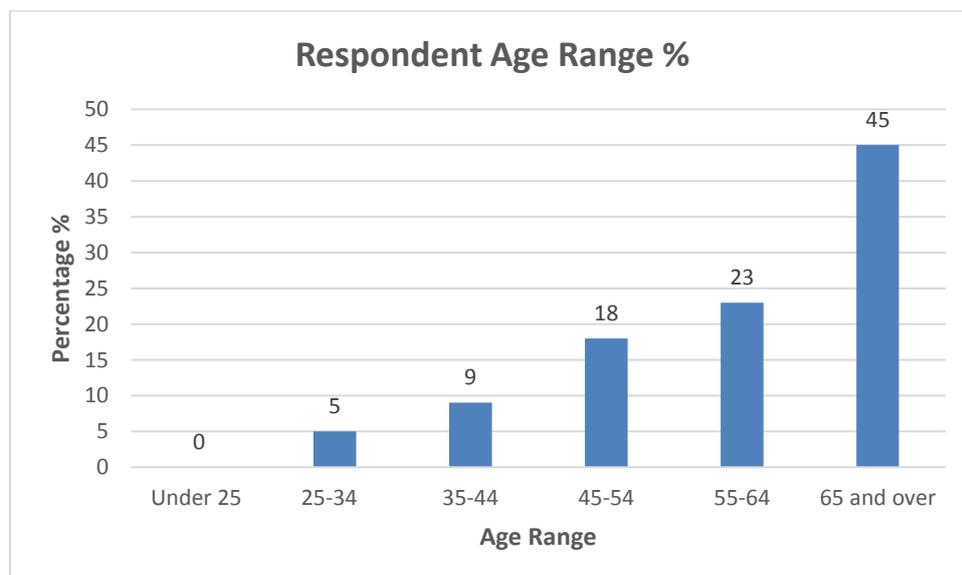
- 'Source of fire fully inspected and follow up instructions precise. Luckily fire extinguished quite easily, response to alarm impressive'.
- 'Quick, prompt, professional, checked everything was safe, no hot spots'.
- 'Gave me good suggestions about fire safety'.
- 'They were brilliant and arrived fast. I think all fire fighters deserve a pay rise! Thank you'.
- 'Very efficient and prompt, very professional and reassuring'.
- 'Team was really helpful and reassuring. Thank you very much for assisting us'.
- 'They came straight away and checked everything. No fire, accident on the cooker'.
- 'They do a very good job'.
- 'Given brilliant assurance, made me feel not so foolish and very safe. Wonderful people'!
- 'Very quick response and action. Excellent all round service and advice. Thank you'.
- 'Efficient, friendly, helpful, did not judge and very understanding. Very impressed with this service'.
- 'Excellent on the night'.
- 'Exemplary service'.

Q5 Are you?

7 (33%) Male 14 (67%) Female

(1 respondent did not answer this question)

Q6 What is your age group?



Q7 What is your ethnic origin?

White – 20 (95%)

African – 1 (5%)

(1 respondents did not answer this question)