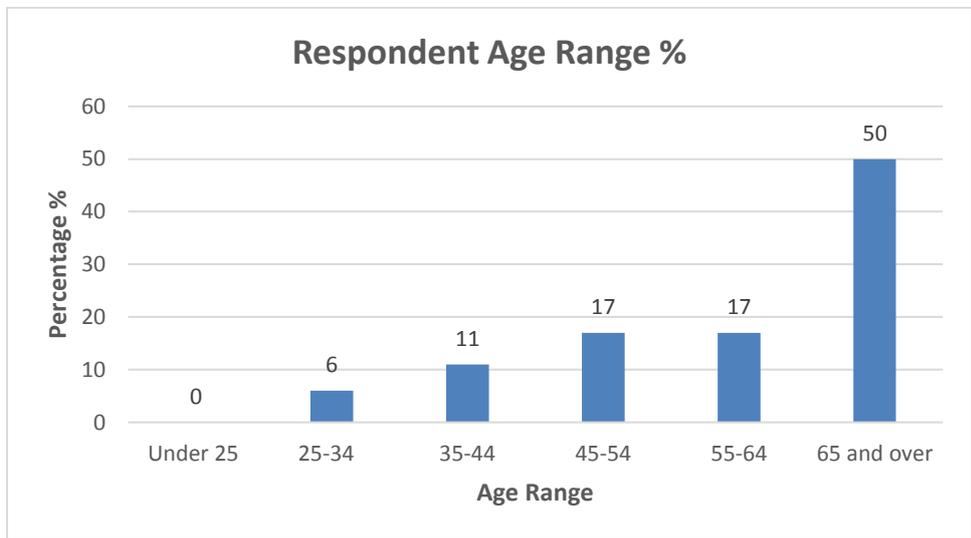


- 'First class'.
- 'Excellent service from everybody'.
- 'Quick response, kind and understanding'.
- 'They were so good with my fire'.
- 'Speed of response good'.
- 'Brilliant team, thank you'.
- 'Excellent service, they were really good'.

Q5 Are you?

5 (29%) Male 12 (71%) Female
 (1 respondent did not answer this question)

Q6 What is your age group?



Q7 What is your ethnic origin?

White – 15 (94%)
 Asian British – 1 (6%)
 (2 respondents did not answer this question)