Incident Response
- Accidental house fires attended: 400
- 540 Road traffic collisions attended
- 2,700 Total fires
- 1,100 Deliberate fires
- 94% of 999 calls answered within 7 seconds
- 1,200 People assisted at incidents

Our Year 2018/19
Making Derbyshire Safer Together

Finance
- Annual Budget: £37.9m
- Ongoing Savings: £9.25m (2011-19)

Social Media
- Facebook likes: 12,670
- Website ‘hits’: 466,214
- Instagram followers: 842
- Twitter followers: 20,952

Staffing
- DFRS Employ
- 891 Staff Across 31 Fire Stations
- Command & Control: 30
- 3 Area Offices
- 1 HQ
- 322 On-Call Firefighters
- 352 Wholetime Firefighters
- 95 staff were recruited during 2018/19
- 80% of our staff are male
- 20% of our staff are female
- 25% reduction in hours lost to sickness

Support Personnel: 187

- 3,000 False alarms attended
- 7,000 Incidents attended

- 2018/19
- 540 Road traffic collisions attended
- 2,700 Total fires
- 1,100 Deliberate fires
- 94% of 999 calls answered within 7 seconds
- 1,200 People assisted at incidents

- 80% of our staff are male
- 20% of our staff are female
- 25% reduction in hours lost to sickness

Support Personnel: 187

- 3,000 False alarms attended
- 7,000 Incidents attended
**Protection Activity: Protecting Derbyshire**

- 3,800 hazard spotting and Site Specific Risk Intelligence activities
- 900 non domestic false alarm responses
- 10% of the commercial properties within Derbyshire saw interaction with the Service
- 1100 Fire protection audits completed

**Collaboration**

- 9 Fire Stations shared with our partner organisations
- +1 private sector tenant
- 1 Joint Fire Control
- 10 Joint Fire & Police collaboration projects
- 350 Police & 150 Fire Staff work at the Joint Headquarters

**Customer Satisfaction**

99% customer satisfaction rate in response to ‘after the incident’ surveys, Safe and Well Check surveys and Business Fire Safety audit surveys

**Transport**

- 41 fire appliances in operation
- 28 specialist vehicles in operation
- 190 other DFRS vehicles in service

**LGBT+ & Inclusivity**

External LGBT+ talks delivered to 75 individuals

Internal LGBT+ awareness sessions were delivered to 101 DFRS employees

96 positive action / community events attended

**Prevention Activity: Protecting You**

- 21,500 Direct Engagements undertaken, with more than 7,000 resulting in Safe & Well Checks
- 102 Specialist Firesafe counselling programmes given to young people
- 6 YES! Schemes delivered
- 13,000 Safe & Well Checks completed, of which more than 90% were delivered to vulnerable members of our community
- Fire safety education talks delivered to 23,000 children
- 54 Fire Cadets graduated
- 60 people per week attend chair based exercise classes on Fire Stations

**99%** customer satisfaction rate in response to ‘after the incident’ surveys, Safe and Well Check surveys and Business Fire Safety audit surveys