

PUBLIC APPRECIATIONS RECEIVED - 1 APRIL 2020 TO 31 MARCH 2021

	Date	From	Comment / Events	Thanks to
1	02-Apr-20	Group	Thank you for all your help, we really appreciate it' in response to prescription deliveries	Chesterfield Red Watch
2	14-Apr-20	Individual	Thank you to the bright, nice young lady who delivered my and my husband's prescriptions today. A big worry taken off our minds. Well done, Fire Service.	DFRS
3	18-Apr-20 (Covid-19 response)	Individual	I watched your staff on a Sky News bulletin helping deliver meals and prescriptions to the local community. Having recently retired, this made me feel so immensely proud of our profession and our people. Equally, they are a great credit to your Service. Sincere best wishes and please stay safe	DFRS
4	20-Apr-20 (Covid-19 response)	Individual	I just want to thank the volunteer fire brigade worker who delivered my prescription medication this morning. It was much appreciated.	DFRS
5	23-Apr-20	Individual	I want to send a massive thank you to the crew who attended a collision I was in recently. My 2 year old daughter was given a teddy bear by one of the crew as she was really shaken. Again, from the bottom of our shocked and shaken hearts - Thank you so so much for being there. My baby thought you were the super heroes of the year! And she is right. I have the upmost respect and consideration for the hard work you do, selflessly - day in - day out.	Staveley Blue Watch
6	27-Apr-20 WIS 17	Individual	I just wanted to say a big thank you to Derbyshire Fire and Rescue to delivering our prescriptions for us. We really appreciate it as it meant we could protect family members who are at risk. Thank you so much you are heroes.	DFRS
7	23-Apr-20 WIS 17	Individual	I made contact with Wirksworth Fire Station a few months ago to see if they could spare some leaflets to help me finish a toy fire station I was making for my 2 year old grandson! Unfortunately I cannot remember the fireman's name, but he was very helpful and the leaflets provided were very useful for making signs and slogans. The fire station is now suitably emblazoned with the Derbyshire Fire Service emblem.	Wirksworth Fire station
8	27-Apr-20 WIS 17	Individual	One of our home activities last week was for our children to design a new coin for our key workers to say thank you for protecting and looking after us. One of my Year 2 boys has designed a lovely coin for the firefighters to say thank you and also make a clay fire engine and model. I was hoping to send the photo to you but cannot attach it! Best wishes and thank you for keeping us safe	DFRS
9	01-May-20 WIS 18	Individual	I would like to pass on my own and the communities huge gratitude to all those involved from the Fire Service who dealt with the Springfield Mill fire. It's amazing that everybody has been accounted for and no lives have been lost and the damage has been so limited. Derbyshire Fire and Rescue in my mind deliver a world class service which is second to none.	Gavin Tomlinson & DFRS
10	12-May-20 WIS 19	Couple	Again, for the second month, a heartfelt thanks to the Derbyshire/Buxton fire brigade for delivering my husband's and my prescriptions. Thank you very much.	DFRS
11	12-May-20 WIS 19	Individual	Thank you for coming to change my pipping smoke alarms. The gentleman called before arriving, arrived on time and fitted a new alarm in no time. Thanks again.	DFRS/ Handyvan Service
12	12-May-20 WIS 19	Couple	I just wanted to say a huge thank you to the crew who came out and gave me a new smoke alarm this morning. It has put my mind at rest. God Bless you all and thank you for everything you do.	Ilkeston Red Watch

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13	13-May-20 WIS 19	Group	The Service has received some thank you cards from year 2 children at Carlyle Infant & Nursery Academy, in Littleover. They wanted to thank all staff to say how proud they are of all of our keyworkers, helping to keep the country safe, healthy and happy. The staff and children say thank you to all!	DFRS
14	22-May-20 WIS 20	Individual	A 9 year old from Newbold, dropped off 10 sandwich bags full of goodies and treats to Chesterfield Red Watch with a note saying "Thank you for looking after us!	Chesterfield Red Watch
15	29-May-20	Groups	Huge thanks from the National Trust and RSPB for stopping the fire at Curbar Gap last week from getting out of control. We, our members, local communities and all responsible visitors to the Peak District really value what you do to help look after our shared natural heritage. I love the fact that when you came back you saved a struggling common lizard. That's real attention to detail and care. I know this isn't the first moorland fire you'll have dealt with and sadly it is unlikely to be the last but what you do makes a huge difference to our wildlife and our ability to experience the moors in the way most people want to. By stopping peat burning and being exposed you are also helping improve our water quality and storing carbon, that would otherwise be lost through burning and eroding peat, so helping mitigate climate change. The moors are special thank you for helping keep them that way.	Bakewell, Matlock, Hathersage, Clay Cross retained crews & Paul Hawker
16	WIS 22	Individual	Our sincere thanks to the fire crew who put out a field fire at Dean Farm, Darley Road S45 0LW, today at approx. 6pm. We would be grateful if you can pass on our thanks to the crew.	Staveley White Watch
17	05-Jun-20 WIS 22	Individual	I had a ringside view of you guys dealing with a fire on the hill below Bamford Edge this evening. I was volunteering at the time, delivering pizzas to care homes/supported housing in the Hope Valley from the Sunshine Pizza Co in Bamford and it was an honour to provide some much-deserved pizzas to your hard-working staff. I finished at 10pm and I could see you were still there, with smoke and flare-ups happening. Dan and Sarah who own Sunshine Pizza and all their helpers were really impressed with the incredible work you did. You and your work are appreciated. Much love and respect,	
18	05-Jun-20 WIS 22	Individual	I'd just like to send a quick note to thank the team who tackled the moorland fire below Bamford Edge over the weekend. I live in Thornhill on the other side of the valley and we were horrified yesterday to see the fire unfold. We were equally amazed at the speed your team took to get the fire under control. I went up to the edge this morning to speak to the team and many had worked through the night. Massive thanks to them - their skill, perseverance and effort is hugely appreciated by my family and the local residents. Without their skill and efforts, the damage would have been much, much worse. I plan to write to Peak Park Authority to request that they provide much better education and signage to make visitors far more aware of the risks of starting fires. The destruction of the moorland and risk to firefighters is not acceptable. Anyway, thank you again and please pass on our thanks to the whole team involved.	
19	19-Jun-20 WIS 24	Individual	Today my dog was knocked down in Chapel en le Frith. Two firefighters stopped in a van and raced her down to the vets. I can't thank them enough for their kindness. I was an emotional wreck and never got to say thank you. Unfortunately Betsie didn't survive but i really appreciate their help and support.	FF Sampson, Whaley Bridge & FF Mappin, Hathersage
20	19-Jun-20 WIS 24	Couple	I just wanted to say a huge thanks to the crew that came to Miry Meadow on Sunday morning to help the paramedics get me out to the ambulance. It was greatly appreciated by myself & my partner. Now I'm back home I can message to say thank you! You all do an amazing especially with the Covid situation. You're all stars. Thank you so much.	Chapel on-call
21	19-Jun-20 WIS 24	Individual	I wanted to take this opportunity to offer my sincerest thanks to your officers' attendance at Middle Peak Quarry in Wirksworth on Saturday 6 June. I have had a number of very concerned constituents contact me regarding the site and I am very glad that I have been able to share your assessment of the risks and difficulties faced regarding performing a rescue at the site.	DFRS

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22	19-Jun-20 WIS 24	Individual	'On behalf of Ilkeston RBL I would like to thank you and your members for your fine turn out this morning - you did Peter proud. On Monday 8 June personnel from Ilkeston Fire Station and across the service lined Ilkeston's streets for the final journey of the town's greatest hero - bridge too far veteran Peter Watkins. Your support is much appreciated'.	AM Reynolds & Ilkeston Fire Station
23	WIS 26 03-Jul-20	James Bromley Chief Executive	Thank you for the email and for all the work everyone at DFRS has been doing during the lockdown. Not just the befriending calls which have been incredible but all the 'normal' work you have been doing. It's really appreciated and on behalf of everyone at High Peak CVS I just wanted to say thanks.	DFRS
24	WIS 26 03-Jul-20	Individual	Just wanted to say a massive thank you to the crew that came to my rescue on the A54 yesterday when my car looked like it was on fire. You were all amazing, keeping me calm and staying with me until I was recovered. Thank you so much.	Buxton Blue Watch
25	WIS 27 10-Jul-20	Eider Duck Class, Chaucer Infant & Nursery	To the Firemen and all of the key workers, we want to say a big THANK YOU for being kind and keeping us safe.	Ilkeston Blue Watch
26	WIS 29 24-Jul-20	Group	To the fabulous Fire Brigade: Thank you so much for your fantastic help. It has been much appreciated by us and our patients.	Chapel, Whaley Bridge, New Mills, Hathersage and Bradwell stations
27	WIS 29 24-Jul-20	Group	Many thanks for all your help through this difficult time. Lots of love.	Chapel, Whaley Bridge, New Mills, Hathersage and Bradwell stations
28	WIS 31 07-Aug-20	Individual	I would like to thank your fire officers for their quick response to my call yesterday. They were very understanding and reassuring. I hope the council will consider the safety measures they suggested to make us feel safer in our property.	DFRS Crew
29	WIS 35 07-Sep-20	Individual	On the evening of 28 July, firefighters from Matlock attended an incident at Cromford Meadows where a man had fallen down the riverbank and into the river. The crew attending helped the man back up the bank and into the ambulance. That man was me and I can't thank you enough for what you did!! I was in hospital for 7 days but if it hadn't been for your swift actions that night, I may very well have died. I want to thank everyone who took part in my rescue as I feel I owe my life to you all. Thank you, thank you.	Matlock on-call
30	WIS 36	Individual	I am writing this on behalf of a crew. Our crew attended an incident on the morning of Friday 4 September at around 0700 and required some additional resources. They believe the crews that attended were from Alfreton and Ascot Drive. They advise that the incident would have not gone as smoothly as it did had it not been for their attendance. They wanted to thank both tenders that attended whilst they were on scene, but once they had the patient settled on the vehicle the Fire and Rescue tenders had already left scene. Could you please pass on my thanks on their behalf. They advised me that the collaborative working went really well and feel they would not have been able to extricate the patient from the house so smoothly had it not have been for their assistance.	Alfreton & Ascot Drive
31	WIS 38 25-Sep-20	Couple	Thank you for looking after us after our car set on fire at 6.11 am on the morning of 11 September. We really appreciate your help.	Swadlincote on-call

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32	WIS 38 25-Sep-20	Norfolk Broads, Barton Broad	A massive thank you to the two firefighters from DFRS (I think their names were Rich and Vicky) after helping my friend who is 69 after he fell off the back of the boat while we were fishing and got into difficulties. Without their help I dread to think what could have happened if the cold water had taken effect. I would like for their efforts to be recognised and commended and records placed on their personal files for their quick thinking and diligence in performing a rescue.	'Vicky' and 'Rich'
33	WIS 39 02-Oct-20	Group	Thank you for looking after us during Covid. We wanted to send these 'Thank you Stones'	Ilkeston Blue Watch
34	WIS 40 09-Oct-20	Individual	'To the firemen who helped me get the rake out of my foot, thank you for Buddy the teddy bear. I love him, he even has a bandage on his foot like me. I'm getting better now thanks to the 3 firemen and ambulance people. Love Ruby (the little girl with a rake in her foot)	DFRS
35	WIS 41 16-Oct-20	Individual	I'd just like to say a huge Thankyou to all in the fire service for their bravery and defiance when facing Ravensdale Infants blaze yesterday! You battled long and hard and protected local people in their homes and saved my place of work - RJS. Both my children attended both schools and the feelings I have resonate throughout the whole community. Thank you, Thank you and Thank you again.	DFRS
36	WIS 42 23-Oct-20	Individual	I am writing to you to express my thanks for your tireless efforts to put out the fires at both St. Mary's Catholic Voluntary Academy in Darley Abbey, and Ravensdale Infant School in Mickleover. I am devastated about the effect to so many children and families in the constituency too, but we are united in our gratitude to you and the work Firefighters do. I have no doubt without efficiency and thorough work, the effects could have been far worse. Many thanks again to every single one of your amazing team.	Gavin Tomlinson and all at DFRS
37	WIS 43 30-Oct-20	Group	Crews have received a card with a message from the family of Emily Walsh who tragically passed away on 12 September 2020, they were thanked for their bravery and for trying to save her during a flat fire in Newbold.	Chesterfield White, Staveley White, Dronfield
38	WIS 46 20-Nov-20	Individual	I am writing to you following my visit on 24 July. I would like to thank you for facilitating my visit and showing me around. I would also like to thank you and your entire team for the hard work that you have done throughout this pandemic. You've all done a tremendous job in keeping us all safe and you must all be commended.	SM Adam Langley and Kingsway Crew
39	WIS 46 20-Nov-20	Individual	Hello, this morning around 4am my neighbour's house across the road set fire upstairs. I'm 23 years old and I've never seen a fire before however I just want to say it has really opened my eyes the amount of respect I have for you all. I got very emotional. Some of the boys there looked so young and there was even a woman too which made me smile. It was Staveley department. Thank you and stay safe please.	Staveley crew
40	WIS 50 18-Dec-20	EMAS Crew	Just want to say thank you to the Alfreton crew who came to help EMAS on the 10th December apx 1130. The crew were so helpful and kind going the extra mile traveling into hospital to help the patient. We literally couldn't have done it without you. Thank you from the bottom of our hearts...from the two paramedics	Alfreton Blue Watch
41	WIS 50 18-Dec-20	Individual	I just want to thank your Red watch team for their help and advice today. They were all very friendly and gave me great advice on protecting my home with smoke detectors and even provided me with a couple of smoke detectors to secure my home. I feel very lucky to have such a great team looking after us all and I wanted to thank you all for such a great job you do. Thank you	Long Eaton Red Watch
42	WIS 1	EMAS Control	To the crew who came to an EMAS Assist at Steward Gate, Bamford - "Please pass on our thanks and gratitude for assistance; it has made such a difference for the wellbeing of this patient and the patient is very grateful too".	Hathersage Retained

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	08-Jan-21			
43	WIS 2 15-Jan-21		Many many thanks for sorting my Mum's fire alarms this morning. We are very grateful and would like to say how lovely the 2 firefighters were. Thanks for keeping us safe.	DFRS
44	WIS 3 22-Jan-21	Individual	Such a great crew in attendance on Bank Vale Road, Hayfield at my chimney fire. The crew kept me fully informed and were really caring, could have been so much worse. Thank you so much for all you did. You're all heroes here.	New Mills & Glossop crews
45	WIS 3 22-Jan-21	Individual	Thank you to everyone who attended the RTC on the B5056 between Fenny Bentley and Bradbourne. My partner is home and sore but he's alive thanks to your services. Thank you all from the bottom of my heart.	DFRS
46	WIS 03 22-Jan-21	Group	Please share our thanks for letting us know about the cancelled [school] visits, totally understandable in the current circumstances. We will utilise and direct families to the website. The emergency services do an amazing job all year round in 'normal' times however they continue to go above and beyond; sometimes it is just nice to hear that this is recognised so please share our appreciation with your colleagues.	DFRS
47	WIS 04 29-Jan-21	Individual	Thank you for your professionalism at a recent RTC involving 2 cars on Deepsick Lane, Arkwright Town. My sister in law is doing well in hospital as a result. Stay safe and thanks again.	Staveley Red/Chesterfield Red
48	WIS 05 05-Feb-21	Individual	I would like to say a very big thank you to Green watch that came to my rescue on Friday. I was a very distressed mum locked in the garage by one's 2 year old daughter. You instantly calmed me down and were very reassuring. You quickly reunited me with my daughter. Once again thank you some much.	Alfreton Green Watch
49	WIS 05 05-Feb-21	Individual	At about 1140hours on Wednesday 3rd February 2021, I was in my granddads procession on Nottingham Road in Ilkeston heading to the crematorium, when a fire truck was driving towards us, heading in the general direction towards Ilkeston town centre with their lights and sirens on. As an emergency driver myself I didn't see the truck/pump driver do anything wrong. But in fact they appeared to momentarily switch their sirens off until they had passed us as a mark of respect. So I just want to say thank you really, and ask if you could make attempts to identify the driver and pass on my gratitude to them.	Notts FRS (if this could find its way to Notts Fire Service)
50	WIS 05 05-Feb-21	Group	From Ravensdale Infants School, this thank you deserves its own highlighted spot. Click on the link below to watch the wonderful video they have put together to thank the Service. "It's taken a while to get these together with everything going on. However, the message is just as strong THANK YOU for your part in trying to save our school. The children say thank you in their own way...this song is a song that we would sing in assemblies. We hope to be able to invite you all to see our new school when it's ready."	DFRS
51	WIS 06 12-Feb-21	Group	Just a quick note to show our appreciation and to thank you for providing us with some of your time, to give us an update of your current services. It is so important in the current period to have the knowledge of services available to ensure support is offered where needed. If in any way we can return the favour and assist/support, please don't hesitate to make contact.	Sandra Webb, CSO
52	WIS 07 19-Feb-21	Group	The session was great and really informative for all! The zoom groups always seem a little hectic (in a lovely way though) as it's a new way of communicating and some people in the group are just getting used to using technology. Thank you to you and your team for giving up your time to join us today- we really appreciate it.	Carol Wilson, CSO
53	WIS 07	Individual	I recently called to report my smoke alarms were faulty and today they have been replaced. I am very impressed with Derbyshire Fire Service and their speedy response. Thank you.	DFRS

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	19-Feb-21		service and their speedy response. Thank you	
54	WIS 07 19-Feb-21	Individual	I just wanted to say Thank you to your water rescue service for rescuing the barn owl trapped over a river on fishing line on 11 February in Alvaston Park. To go above and beyond for even our wildlife is amazing. You are all brilliant thanks.	Ascot Drive
55	WIS 08 26-Feb-21	Group	Glossop On-Call kindly ran a presentation and discussion for 1st Dinting Scout Group tonight (23/2/21). They did an excellent job, making sure they met the scout badge requirements but engaging them well in a time of zoom fatigue and death by powerpoint. They then spent a generous amount of time answering questions from the scouts. The scouts were so excited by the discussion that I couldn't get them off the call at the end of our session - they spoke for another 45 minutes about what they had learnt and what they would do in a fire! Special thanks to Carter Moss and Tony Morgan for their extra efforts in the presentation and the Q&A. Thank you!	Glossop On-Call
56	WIS 08 26-Feb-21	Individual	I just wanted to thank you and your lovely team for all your help today! Really appreciate you taking time out of your very busy schedules to keep your residents safe. Really looking forward to a catch up in person soon. Stay safe	Carol Wilson, CSO, Glossop
57	WIS 09 05-Mar-21	Group	Just want to say a massive thank you to the firefighter from Wirksworth fire station. He offered assistance when we had a child locked in a car on our forecourt at the Co-op. Even though your offer was declined by the owner it was very reassuring to know that you are quite literally (in our case) next door. Should this happen again on the forecourt we will be insisting on getting the professionals to help. Thank you.	Wirksworth Firefighter
58	WIS 09 05-Mar-21	Group	Thanks once again for organising and facilitating Exercise November. I hope that you and your teams found the sessions useful. Excellent team work and great resolution to the exercise scenario. I look forward to speaking to you again soon when you are ready to arrange additional sessions.	Glossop Blue Watch, Glossop On-Call, Chapel On-Call
59	WIS 09 05-Mar-21	Grateful horse owner	I just wanted to convey my sincere thanks to all of the crew from I believe the local Team and the specialist animal rescue team, who came to help us on Friday morning, last week to get my horse back on her feet from an awkward position. She weighs in at over 630Kg and used straps to right her safely. Two combined pulls did the trick. The vet gave her the all clear and gave her some pain killers. She was well enough to go out into the field half an hour later feeling a bit bruised and stiff from her ordeal but very happy and so was her owner!	DFRS
60	WIS 10 12-Mar-21	Individual	I just wanted to drop you a line to say thank you for putting up the fire alarms following a recent chimney fire at my property. I am most grateful to you and the fire service hopefully they will not be needed	Karen Peach, CSO
61	WIS 12 26-Mar-21	Individual	Hi you kindly helped us save our old little grey pony. We thought his time was up in the ditch upside down - well it wasn't thanks to you guy. We did lose the old guy a couple of days ago but thanks to you all it wasn't in the circumstances he was in then.	DFRS
62	WIS 12 26-Mar-21	Individual	Hi I had to call for the Fire & Rescue yesterday to Jacksdale Garden Centre as a lady was wedged in her car door. Very embarrassing for her, however your crew handled it extremely well. Thank you guys.	DFRS