

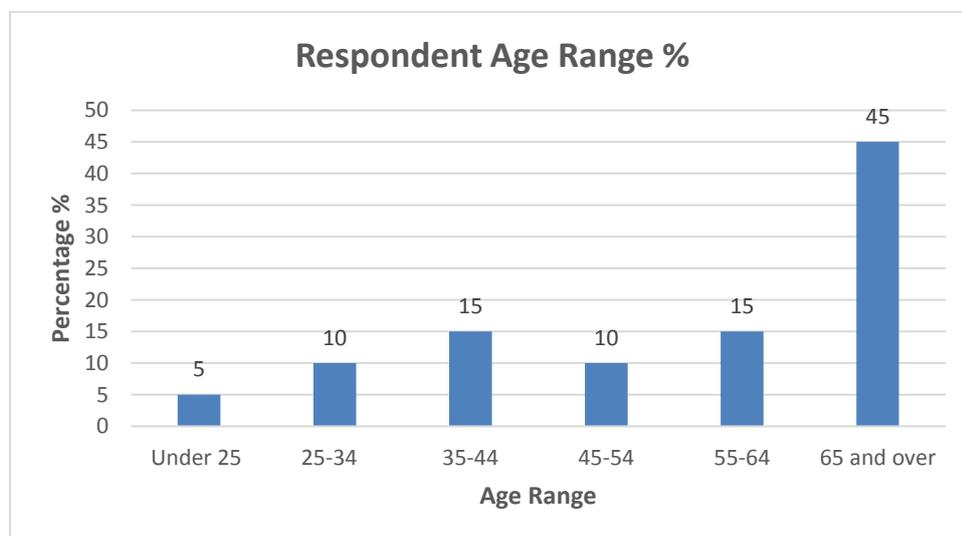
- 'Very quick to respond'.
- 'Very helpful, proactive and reassuring. Very happy with how our incident was dealt with'.
- 'Arrived very quickly, very professional. I am in a wheelchair and my husband was at the other side of town, so I was very reassured as I'd felt helpless'.
- 'So organised and explained everything, great job done. Made you feel at ease, very concerned not only about the fire etc. but making sure we were okay'.
- 'All the firefighters were very good, I have nothing to complain about at all'.
- 'Quick, efficient, professional and very reassuring and helpful'.
- 'They made me feel safe'.
- 'Excellent service'.
- 'Fantastic, so nice'.
- 'They arrived quickly and we were happy with the service. Thank you'.

Q5 Are you?

4 (21%) Male 15 (79%) Female

(1 respondent did not answer this question)

Q6 What is your age group?



Q7 What is your ethnic origin?

White – 17 (85%)

Asian British – 2 (10%)

African – 1 (5%)