



Derbyshire  
Fire & Rescue Service  
Making Derbyshire Safer



# **R**EDUCE **FALSE ALARMS** **IN NON-DOMESTIC PREMISES**

- **Around 40% of calls attended by fire services are false alarms**
- **Each false alarm attended prevents a fire engine from being available to attend real emergencies**



- **If your alarm activates all staff should follow the agreed fire action plan.**
- **A trained staff member should investigate if there are any signs of a fire.**
- **If there are no signs of fire and you are sure that this is a false alarm, there is no need to call 999, reset your alarm.**
- **If your system has triggered a call to the fire service and there are no signs of a fire and you are sure this is a false alarm, call 999 and let the fire service know that this is a false alarm.**
- **If you have a monitored fire alarm, make sure that keyholder information is kept up to date.**
- **Maintained alarms reduce false signals. Test weekly, service monthly.**
- **Log all details of false alarms and their causes in your log book.**
- **If you would like advice on preventing false alarms visit [www.derbys-fire.gov.uk](http://www.derbys-fire.gov.uk)**

